



Installation Process

NovoCRM Express

Version	2.0.0.0
Date Created	10 January 2010
Product	NovoCRM Express (Client and Admin Client)

Before you install NovoCRM Express

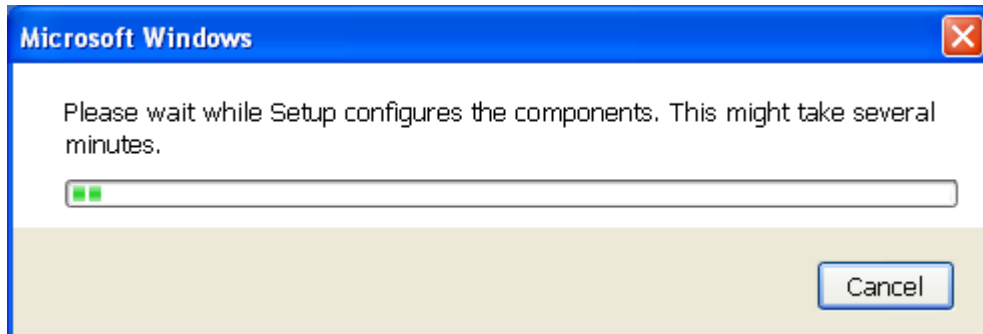
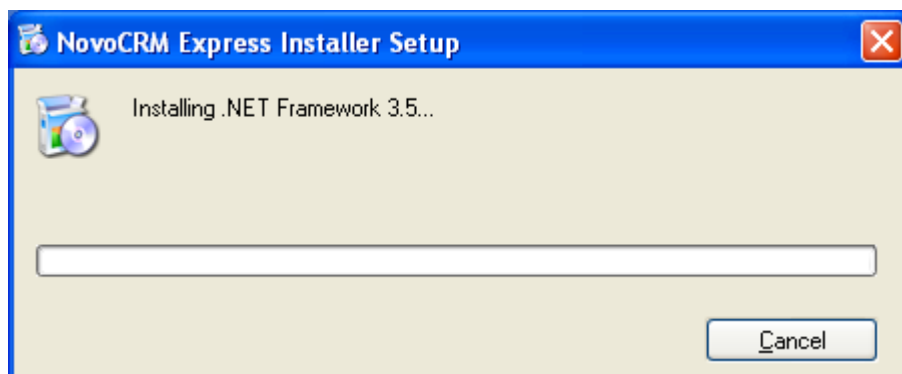
This document will assist you in installing the NovoCRM Express client and admin client.

1. Please close all other applications before you run the “*setup.exe*”
2. Ensure that you are running a Windows OS like Windows XP or Windows Vista.
3. This installer supports 32 bit operating systems. We do support 64 bit operating systems and the files are located in the x64 folder in the NovoCRM Express installation folder.

Installing .NET 3.5 Framework (if it is not installed already)

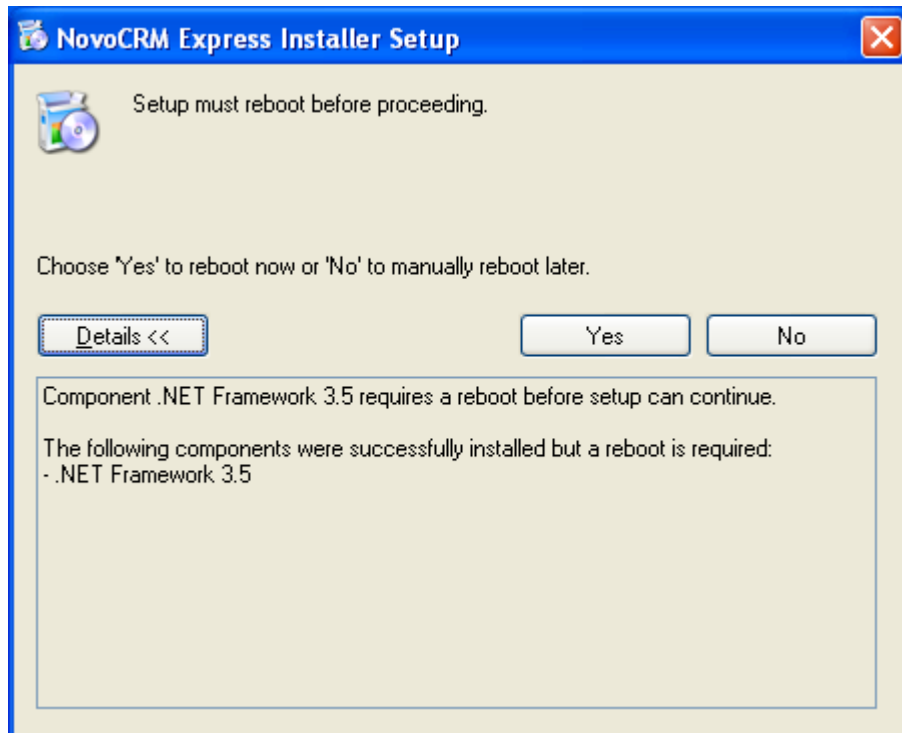
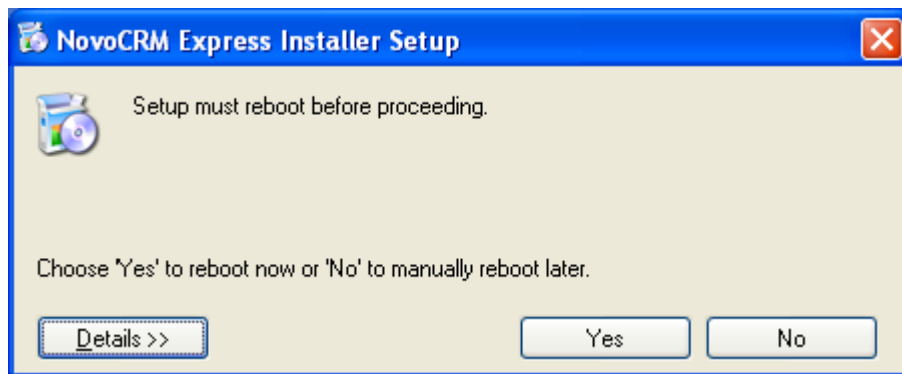
Setup will check for the Microsoft .NET 3.5 framework. If it is not installed it will show the license agreement for .NET and once you agree it will start the installation process of this framework.

If you do not install the framework you will not be able to use NovoCRM Express.



The Microsoft .NET framework installation can take several minutes to complete as the system is configured in preparation for the NovoCRM Express installation. Once this is completed the NovoCRM installation will start.

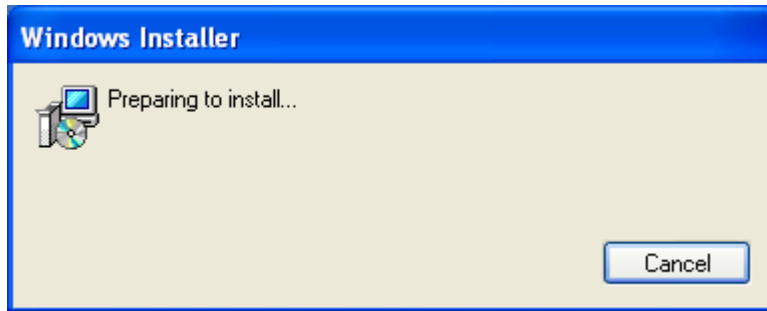
The system will need to be restarted, before you can complete the NovoCRM Express installation.



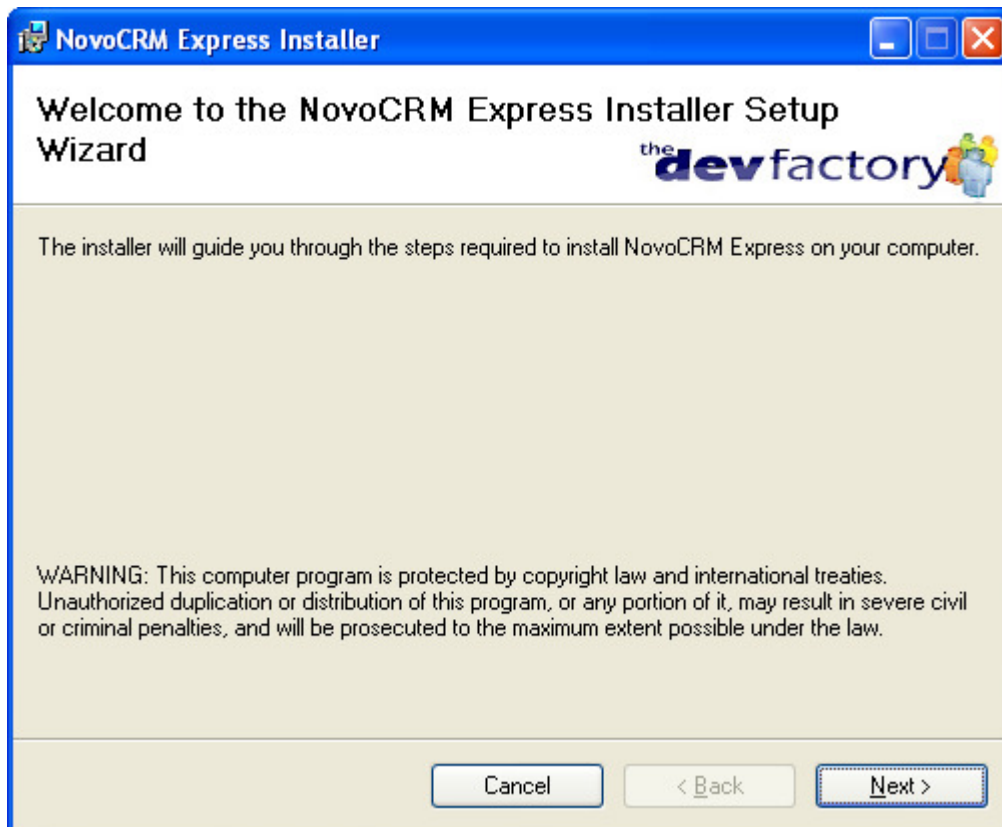
Once the system restarts the installation will continue...

Installing NovoCRM Express

The installer will initialize after which the welcome screen will show.

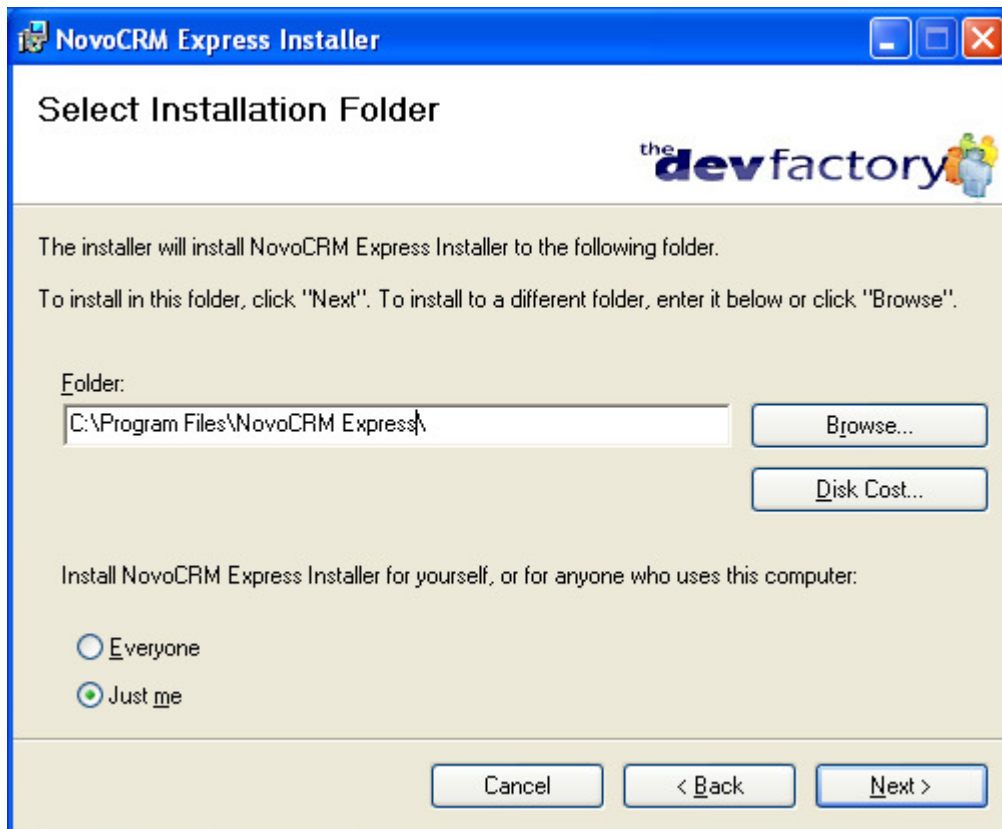


Setup will now install NovoCRM Express. The welcome screen is the starting point of the installation. Press "next" to continue.

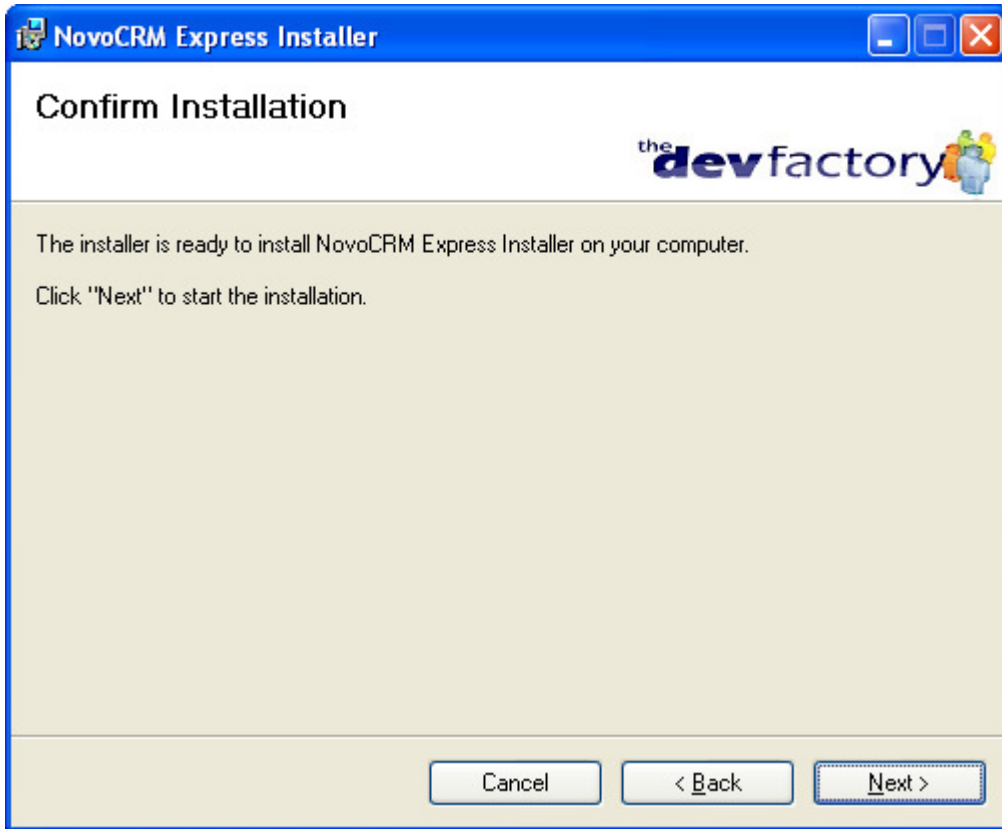


Select the installation path where you want to install NovoCRM Express. The default path is shown below but you can install the solution in any folder you want.

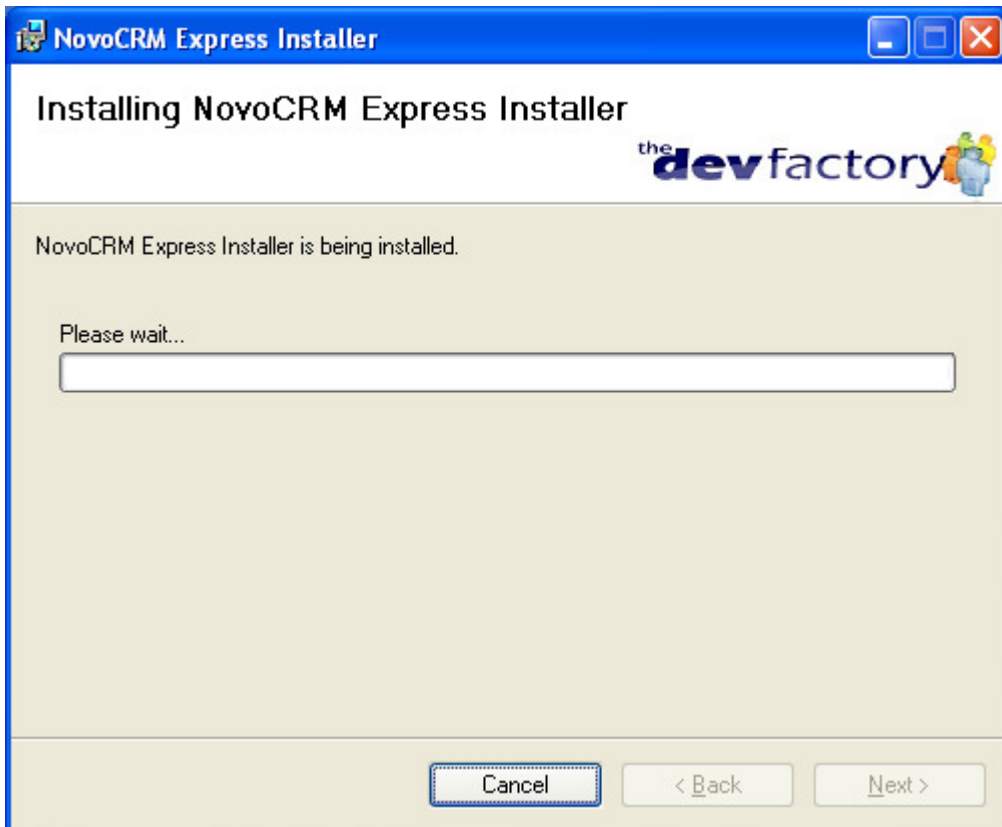
We suggest selecting the option to install it for everyone but this is not required.



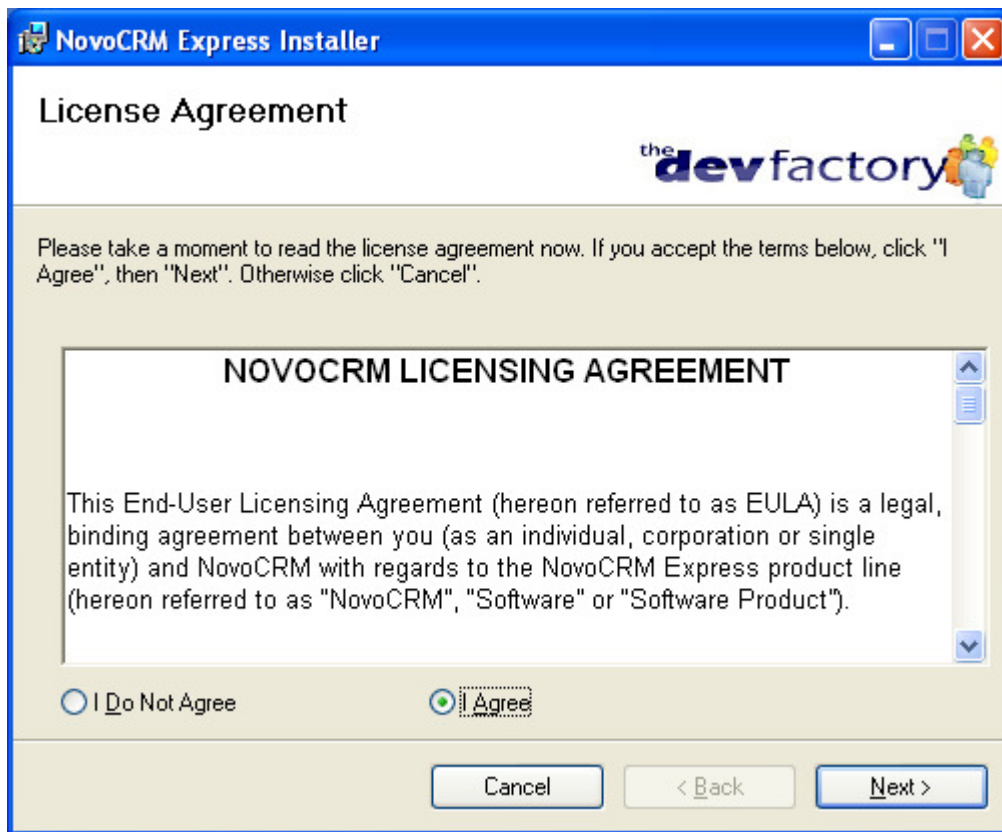
The installer is now ready and you must click "next" to confirm and start the installation of the solution.



Installation in progress... wait while the system is installed.



The license agreement will be installed with the product but you need to agree with this to complete the installation of NovoCRM Express.



Installation has now completed. You are now ready to use NovoCRM Express.

Currently NovoCRM Express only supports MS SQL and MS Access Databases so you will need to connect to a database or contact us directly if you would rather connect to our online demo database.